

Trinity College Dublin Coláiste na Tríonóide, Baile Átha Cliath The University of Dublin

International Undergraduate Student Orientation

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Eimear Rouine, Transition to Trinity Officer

September 2021

WELCOME

selamat datang degemer mad tere tulemast dobrodošli karibuni murakaza neza chào mừng ようこそ тавтай морилогтун benvenuti vekömö ékabô eguahé porá ngiyanemukela

환영합니다 benvinguts tervetuloa benvido mikouabô bem-vindos laipni lūdzam welkom -Fi * i xush kelibsiz willkommen karibu bine ați venit добре дошли

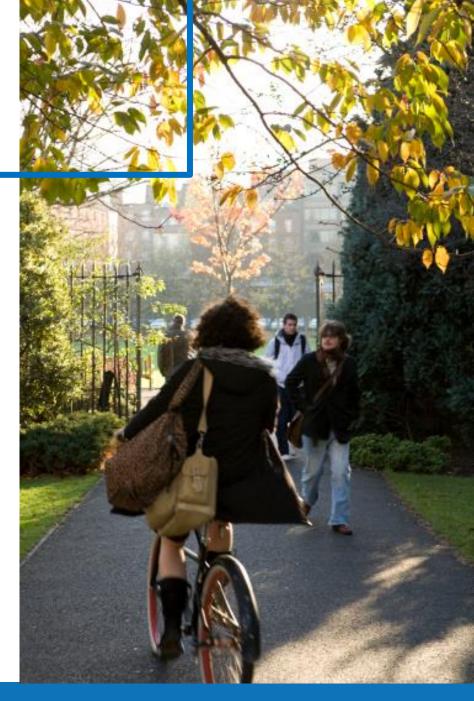
wëllkom καλῶς ἤρθατε fáilte ਜੀ ਆਇਆ ਨੂੰ bienvenue velkomin sveiki atvykę tonga soa mishto-avilian tú 雚欠辽卫 добро пожаловать aayuboovan nodé шчыра запрашаем

mirë se vini zupinje z te videtite bienvéni merħba üdvözlöm welkom maligayang pagdating miawezon witamy bienvenidos swagata सवागत добредојдовте kenang ka kgotso

ال مس و ال bonavinuta boyeyi bolamu 歡迎光臨 ne y waoongo välkomna םיאבה םיכורב mauya ยินดีตอนรับ mirë se vjen maayong pag-abot Üdvözlet soo dhowow hoş geldiniz

TODAY'S SESSION

- 1. International Student Support at Trinity
- 2. Immigration Registration process
- 3. Opening a Bank Account
- 4. Health Insurance
- 5. COVID-19 Arrival, Health, Vaccination
- 6. Tips for Living in Dublin
- 7. Cultural adaptation





GREETING SOMEONE

English

Irish

Pronounced

Modjin mot

Good Morning What is your name?

Sean is my name!

A hundred thousand welcomes!

How are you?

I am good

Hello Thank you Goodbye Maidin mhaith Cad is ainm duit? Sean is ainm dom Cead mile failte romhat! Conas atá tu? Tá mé go mhaith

Dia Dhuit Dec Go raibh maith agat Gu Slán Sla

Coad iss annim dwit Sean is ann-imm dum Kade meela fall-cheh row-itt

Cunn-us ah-taw two

Taw may go mot

Dee-ah-gwuit at Guh rev mah agut Slawn

wit dum heh wo gut



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THE GLOBAL ROOM

Here to help you

1. Global Room Student Space and International Student Support Hub



Global Room: A Home Away From Home...









Trinity College Dublin, The University of Dublin

Global Room

- 1. Global Room International Student Support Hub
- To provide specialist advice and information to international students to support you during your time at Trinity

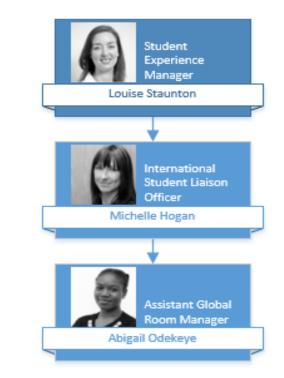
2. Event space

 To provide a social and (virtual) event space to foster and encourage international engagement and integration between all Trinity students and to celebrate cultural diversity

International Student Experience Team

Global Room

- Louise Staunton, International Student Experience & Global Officer Manager
- Michelle Hogan, International Student Liaison Officer & Global Room Manager
- Abigail Odekeye, Executive Officer, Global Room
- 20+ Global Student Ambassadors





Global Ambassador Student Team

- 20+ International and Irish Students
- Advise peer students before and after arrival
- Email: tcdglobalroom@tcd.ie

Global Room International Student Support Hub

 To provide specialist advice and information to international students to support them during their time at Trinity

Typical advice areas:

- Immigration (Immigration registration, renewals and Graduate Employment Scheme – 1G);
- Banking and Health Insurance
- Accommodation advice
- Socio-cultural adaptation and wellbeing support
- Basics advice on settling into life in Dublin and at Trinity
- Signposting to other Trinity services

Global Room Event Space

- A social and (virtual) event space to foster and encourage international engagement and integration between all Trinity students and to celebrate cultural diversity
- Previous events: celebrations of national holidays, international cultural events, film and sports screenings, wide range of seminars and talks advertised though the Global Room's social media channels
- Events hosted by Global Room team and Trinity's clubs & societies
- Keep an eye on our Instagram and Facebook pages for info!

The Global Room

International Student Support Hub

Our Global Room Ambassadors and the International Student Liaison Officer are here to help. Come to our daily open Zoom room from 10am-5pm!

Immigration Clinics

Have a question about immigration? Held twice weekly. Times will change to suit all student timetables where possible.

Coming Soon...

FRIDAY FIESTA - Fridays at 2pm from 17th Sept. Have some good news? Or want to meet new friends? Zoom in with the Global Room where we'll talk about our weekly successes and wins and get to know each other!

MOVIE NIGHT - Wednesdays at 7pm from 22nd Sept.

On Tuesday's we will hold a vote between three films and watch the winner together on Wednesday. We'll chat before and after to discuss the film. Another great way to share interests and make friends!

NEW 2 DUBLIN - Mondays 5-6:15pm from 27th Sept. Each week the Global Room Team will share all you need to know about Dublin - whether that's helping you settle in, introducing you to Dublin culture, or giving you the scoop on all the best things to see and do!

Follow us to stay updated!

@TrinityGlobalRoom 👩 @tcdglobalroom



Trinity College Dublin's Global Room presents:





Weekly social events with the Global Room!



For all new and returning students who haven't yet been to Dublin!

Starting from 27th September 2021 Mondays 5-6:15pm 'New 2 Dublin' virtual programme

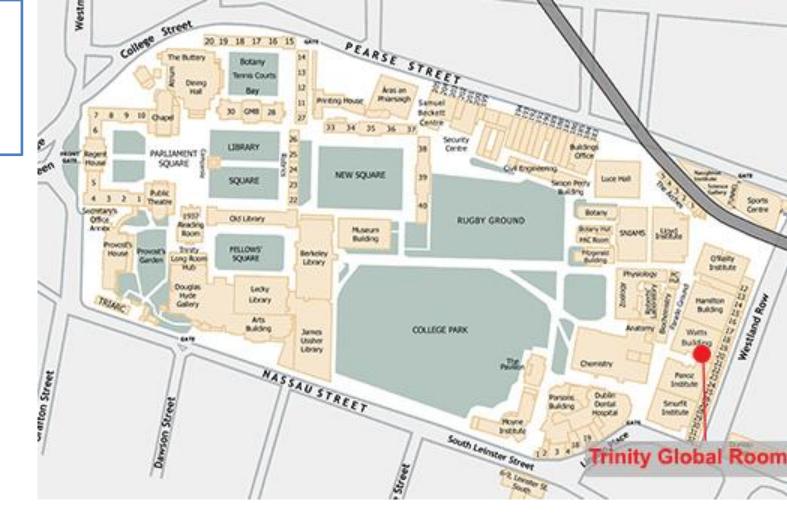
Monday evenings for 4 weeks Mon 27 Sept – 18 Oct

Helps you adjust to life in Dublin:

- Meet new people
- Where to find the cheapest groceries
- Best eats & coffees in the city
- Budgeting guidance
- Cultural adjustment

Watch our social media for updates

Global Room



Location: 1st Floor, Watts Building (beside Academic Registry) Email: tcdglobalroom@tcd.ie

Open Virtually (until further notice): Monday-Friday, 9.30am-5pm and by appointment

KEEP IN TOUCH...



0 39% FTSE 100 6.797 32 0 0.8% FTSE

(Alaykum Walta)

larakatuh** Dear viewers, join P

Global Ambassador Blog

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Tips and tricks for life at Trinity and life in Dublint

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Trinity College Dublin, The University of Dublin



Email: tcdglobalroom@tcd.ie



GLOBAL OFFICER TEAM

- Hester Jackman, School of Computer
 Science & Statistics
- Erin Paulin, School of Psychology and School of Social Work and Social Policy
- Niamh McGoldrick, School of Physics and School of Chemistry
- Grainne Curistan, School of Nursing & Midwifery (on leave)
- Role vacant -- School of Engineering
 - For more details: <u>https://www.tcd.ie/globalrelations/people/</u>



2. Immigration



IMMIGRATION REGISTRATION

Students who do not have an EU/EEA passport, you MUST register with the Immigration Service Delivery (ISD)



- Online appointment system for registering
- To book an appointment for Burgh Quay: <u>https://burghquayregistrationoffice.inis.gov.ie/</u>
- Appointments are made available at 10am and 2.30pm every weekday this is when you should check online
- After you have made the appointment, you will receive a confirmation by email. Bring a copy of this email on the day of your appointment
- Arrive 10 minutes early for your ISD appointment if you are late, you may not be seen
- 1st time appointments will be **in person**

ISD ONLINE APPOINTMENT BOOKING SYSTEM



SEIRBHÍS EADÓIRSEACHTA AGUS INIMIRCE Na hÉIREANN IRISH NATURALISATION AND IMMIGRATION SERVICE (INIS) 13-14 CÉ BURGH, BAILE ÁTHA CLIATH 2 / 13-14 BURGH QUAY, DUBLIN 2

Welcome • Fáilte • Bienvenue •欢迎 • Bienvenido • أهلا بك

APPOINTMENT BOOKING SYSTEM FOR IMMIGRATION REGISTRATION

E-MAIL: burghquayregoffice@justice.ie

Please note that this site is for appointments at the Burgh Quay Registration Office only.

You MUST have the following documentation ready in order to make your appointment and you MUST be able to PRINT your confirmation email:

1. GNIB Card (for renewals only) 2. Passport 3. Your email address

Check early & often to book a registration appointment in Dublin.

You can book an appointment up to 10 weeks early. A small number of extra near-term appointments are also released every day at 14:30. If you can't book one straightaway, keep trying. It may take 2 or 3 days to find one.



View Appointment

Cancel Appointment

ON THE DAY OF YOUR ISD APPOINTMENT AT BURGH QUAY

What do you need to bring?

- Valid Passport
- Proof of Registration*
- Proof of Fees Paid*



- Bank statements from Irish or foreign bank showing €500 per month if you are a visiting student (or €3000 for full degree) available <u>OR</u> Proof of financial support (scholarship letter)
- Proof of Health Insurance, policy document is required
- €300 Fee (No cash accepted. Credit card or debit card or a Bank giro)

*Proof of registration and proof of fees paid are in the same letter and can be generated and printed from your student portal (my.tcd.ie)

Printing the Proof of Registration Letter

Proof of Registration Letter

- Log on to my.tcd.ie portal
- Click on the 'Registration tab' for options of letters to print
- Click on 'Confirmation of Registration'
- Go to 'Intray' on the home tab.
- Your letter will be in your 'New Intray' or 'All intray messages'
- Click 'Proof of Registration' to open and print the file.

Immigration Card (IRP)

- Called Irish Residence Permit (IRP) card, previously GNIB card.
- Known as Stamp 2 for students
- Allow for 5 to 10 days for issue (by post)
- If not issued in 10 days, contact INIS
- Email: immigrationsupport@justice.ie
- ** Make sure to confirm the right address at your appointment.
- •More information:

https://www.irishimmigration.ie/coming-tostudy-in-ireland/



"If at first you don't succeed, try, try again!"

- You may not get your appointment on the first few tries
- Pick one or two (maybe three if you can) times a day to go online to check the INIS site
- Try at those times for a few minutes, and then leave it
- Give yourself breaks
- Be persistent



If you don't get an ISD appointment first time... Top tips:

• Timing is Everything!

- New Appointments 10am and 2:30pm
- High traffic on site at these times
- Give it a few minutes!
- Even the browser you use matters:
 - No Google Chrome?
 - Try Edge, Firefox or Safari instead.





Entry visas for other countries

If you are planning to take a trip outside of Ireland:

- Check the visa requirements of the country you are going to
- Ensure you allow sufficient time to apply for your visa
- Bear in mind COVID-19 travel restrictions before you travel: <u>https://www.dfa.ie/travel/</u>



GNIB Registration (Outside Dublin)



- Students living outside of Dublin City or county must register with their nearest registration office
- Regional registration offices are managed by An Garda Síochána
- Same documents required as with registration in Dublin
- Students are to contact their local Garda Station to confirm requirements and check opening hours
- Main Registration Offices outside Dublin: <u>https://www.irishimmigration.ie/registering-your-</u> <u>immigration-permission/how-to-renew-your-current-</u> <u>permission/registration-renewal-outside-dublin/</u>

ISD Covid-19 Updates

https://www.irishimmigration.ie/news-and-updates/

Coronavirus COVID-19



An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality

Immigration Service Delivery

Covid-19 Updates and Announcements



Impact of COVID-19 | Frequently Asked Questions

27 April 2020 (FAQ document updated 13 July 2020: The Section affected is Visas)

In this area you will find notices on the various arrangements to address issues brought about by the pandemic (updated 10 July 2020: Notice affected is Resumption of Visa Services).

A Frequently Asked Questions document about the impact of COVID-19 on Immigration and International Protection has also been published. You can <u>read more here...</u> For the current health advice, including information on self-isolation requirements on arrival in Ireland, visit: <u>Irish Health Service COVID-19 Advice Page</u>.

Immigration Information Resources

https://www.irishimmigration.ie/
<u>https://www.irishimmigration.ie/wp-</u> <u>content/uploads/2021/07/Immigration-Service-Delivery-</u> <u>Covid-19-FAQ.pdf</u>
https://www.tcd.ie/about/coronavirus/
https://www.tcd.ie/students/supports- services/international-students.php
Email: <u>tcdglobalroom@tcd.ie</u> Daily Zoom Room to ask Questions: <u>https://zoom.us/j/93974409641?pwd=emtkdlJqdjkzbHpPT1</u> FURWljQXp6Zz09

Global Room Immigration Clinics

- Get your questions answered
- Global <u>Virtual</u> Immigration Clinics:
 - Get answers to your immigration questions
 - Tips on getting appointments
 - Advice you on any immigration difficulties you may be having
- Keep an eye on Global Room's Social Media pages for dates and times in Semester 1. (The next one is Sept 23rd at 3pm via Zoom)



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Rights to work as a non-EU student

- Students attending a full degree full-time course and in possession of an Irish Residence Permit card are entitled to take up casual employment
- 20 hours during term time, and 40 hours during December 15 to January 15 and June 1 to September 30 only
- Outside dates are fixed
- The right to work lapses automatically on expiry of immigration permission.
- A Personal Public Service (PPS) number is needed to be able to work; for tax purposes.
- If you do work, make sure to be aware of your rights as an employee
- Irish Council for international students (ICOS) website is a great resource for info: <u>https://www.internationalstudents.ie/</u>

How to get a PPS number

- A Personal Public Service (PPS) number is a unique reference number that everyone who works in Ireland must have.
- It ensures that you can be registered with the Irish taxation authorities, known as the <u>Revenue Commissioners</u>.
- Students will receive a PPS number only when you can show you have an offer to take up employment or need it to deal with a "<u>specified body</u>".
- To get a PPS number, you can apply online via email to the Department of Employment Affairs and Social Protection: <u>https://www.gov.ie/en/press-</u> <u>release/c303a0-special-arrangements-in-place-for-scheduled-appointments-at-</u> <u>intreo-c/</u>

More info here:

https://www.gov.ie/en/service/12e6de-get-a-personal-public-service-pps-number/

https://www.internationalstudents.ie/info-and-advice/immigration/working-in-ireland advice/immigration/working-in-ireland

What you need...

- A completed <u>application form</u> for the PPS Number.
- Evidence of your identity (passport)
- Evidence of why you need a PPS number allocated (e.g. job offer)
- Proof of your address. (Letter from Academic Registry or bank statement)

More info here: <u>http://www.welfare.ie/en/Pages/PPSN.aspx</u>



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BANKING

How to open a bank account

3. Student Bank Account Opening Requirements

Banking Options:

- Allied Irish Bank (AIB)
- Bank of Ireland (BOI)

Some documents that may be required to open a bank account:

- 1. Proof of address in Ireland: Letter can be obtained from Academic Registry.
- 2. Proof of ID: Passport.
- 3. Bank Statement from your home country
- 4. Other documents depending on each bank and students' nationality.





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4. Health Insurance

All non-EU students are required to have private medical insurance. This should provide emergency accident cover and should cover any period of hospitalisation.

Where to obtain?

- Irish Life: <u>www.irishlifehealth.ie/</u> (mention that you are a Trinity student when booking)
- VHI Healthcare: <u>www.vhi.ie</u>
- Laya Healthcare: <u>www.layahealthcare.ie</u>
- Study and Protect: <u>www.studyandprotect.com/unilanding.aspx</u>



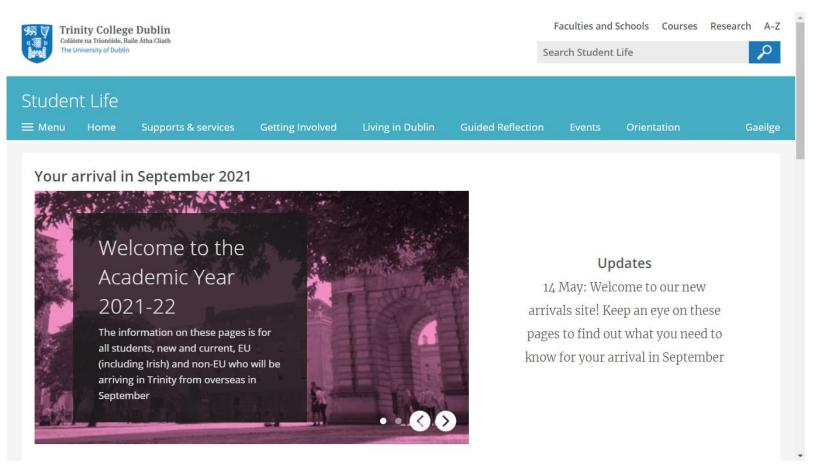
WHAT TO CONSIDER...

- Your health needs and requirements for the duration of your studies.
- Any pre-existing conditions
- Trinity has a specific insurance policy with **Irish Life (Business Plan Hospital)** that is designed for international students and which covers pre-existing conditions and the normal waiting period for cover is waived.
- Ensure you mention you are a Trinity student to avail of this policy
- Immigration requirements: <u>https://www.internationalstudents.ie</u> /info-and-advice/immigration/health-insurance

5. COVID-19 Arrival, Health and Vaccination

Your Arrival 2021/22 Website

https://www.tcd.ie/students/your-arrival-sept-2021/



Trinity International Student FAQ

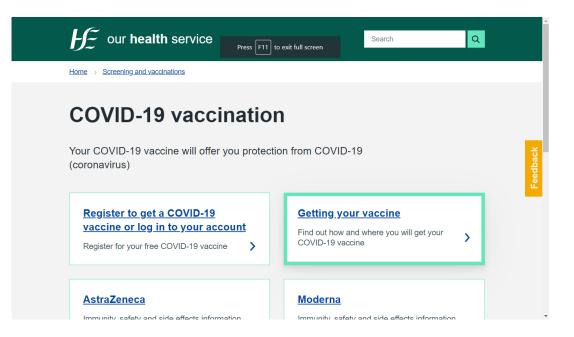
Information on testing, vaccinations, supports:

https://www.tcd.ie/about/coronavirus/#student-faq

Vaccinations in Ireland

• Unvaccinated students can register for COVID-19 vaccine in Ireland:

https://www2.hse.ie/screening-and-vaccinations/covid-19-vaccine/



Vaccinations

Vaccinations at Trinity

Onsite HSE pop up Vaccination Clinic -- Monday 27 and Wednesday 29 September

Where: Marquee at New Square for all students and staff.

• All members of the Trinity Community are encouraged to participate in the vaccination programme to help ensure that we have a safe return to campus.

International Student FAQS here:

https://www.tcd.ie/about/coronavirus/#student-faq

1. As an international student, can I get vaccinated in Ireland and what are the requirements?

Yes, international students can get vaccinated in Ireland. See here for further details: <u>https://www2.hse.ie/screening-and-vaccinations/covid-19-vaccine/</u>

The process is outlined under the 'Do not have a PPS number' heading at the following link – <u>https://www2.hse.ie/screening-and-vaccinations/covid-19-vaccine/user-guide/</u>

2. Can I get my 2nd vaccine dose in Ireland?

Yes, international students can get their second vaccine in Ireland – see link above to register.



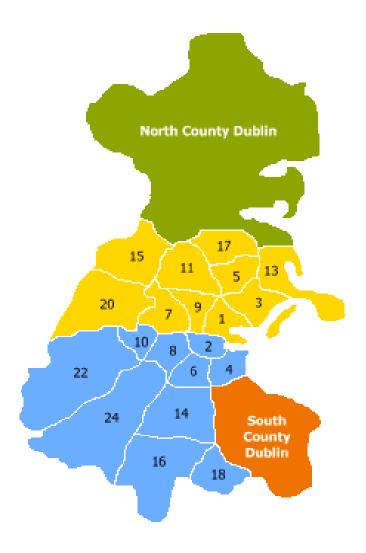
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Living in Dublin

Eimear Rouine Transition to Trinity Officer

DUBLIN CITY

- Small, compact city
- It's called 'town'
- North/Southside
- Suburbs
- Safety

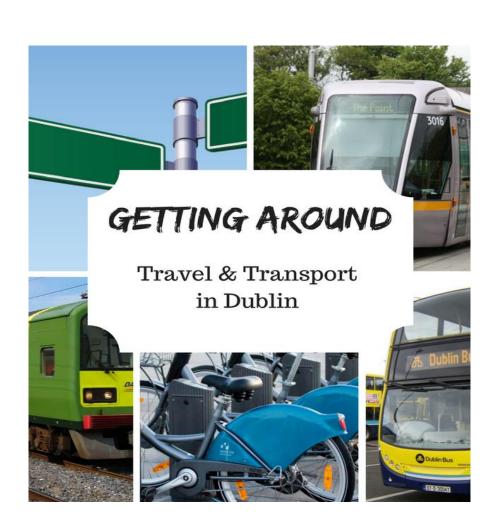


TRANSPORT

- Dublin Bus
- LUAS
- DART
- Dublin Bikes
- Taxis / FreeNow app
- Hittheroad.ie

LEAP Cards

- House 6 bring student card, €10, and complete application form
 (http://www.studentleapcard.ie/)
- Up to 66% off transport
- Retail discounts



TRAVEL

- Ireland
 - Bus Eireann
 (<u>http://www.buseireann.ie/</u>)
 - Irish Rail
 (<u>http://www.irishrail.ie/</u>)
 - Car rental (Hertz, Avis, Europcar)
- Europe
 - Ryanair
 - Aer Lingus

Ensure you have the correct Visa before you leave the country – we want you to be able to come back!



IRISH TRAVEL BUCKET LIST



- Nights out in Galway City
- Surfing in Sligo and Donegal
- The Wild Atlantic Way
- Cross the Carrickarede rope bridge and visit the Giant's Causeway in Antrim
- Walking in Wicklow
- The Cliffs of Moher and the Burren in Clare
- The Lakes of Killarney and the Ring of Kerry
- Newgrange in County Meath
- Johnny Foxes in the Dublin Mountains
- The murals in Belfast
- The Blarney Stone & Fota Wildlife Park in Cork
- The National Stud and the Japanese Gardens (and Kildare Village outlet mall) in Kildare

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MOBILE PHONES

Main providers:

- Eir
- Lycamobile
- Tesco Mobile
- Three
- Vodafone

Range of prices and options – make sure you get a plan that suits your needs

Make sure you check contract lengths



PHONE HOME



YOUR TCARD



Your TCard is your student ID card

Cashless payments on campus

Discounts





The Buttery



The Dining Hall



East Dining Hall



1592 Restaurant



Aras an Phiarsaigh



Arts Café



Academic Registry



Hamilton Restaurant



Westland Coffee



The Science Gallery



Sports centre



Nursery



Students Union



St James Hospital



Tallaght Hospital

WHERE DOES IT WORK?

WHERE TO EAT ON CAMPUS



SUPERMARKETS



- Budget

- Lidl: Moore St., Thomas St.
- Aldi: Parnell St.
- Dealz: Liffey St., Henry St., Talbot St.

- Regular

- Tesco: Jervis St., Baggot St.
- Dunnes: St. Stephen's Green

- Fancy

- Fallon & Byrne: Exchequer St.,
- Donnybrook Fair: Baggot St., Grand Canal

- Convenience stores

Centra, Spar, Londis

- Specialist Ethnic foods

- Try Moore Street and Parnell Street areas
- Asia Market, Drury Street
- Kwality Foods, Rathmines
- Polonez, multiple locations

GOING OUT

- The Pav
- GSU
- Clubs & Societies
- Pub culture in Ireland drinking is not required!
- Have fun, but be responsible
- Look out for your friends
- Get taxis home



COVID-19 RESTRICTIONS

- You can sit outside pubs and restaurants without restriction
- To sit inside you must have a vaccination cert and valid ID or proof of recovering from COVID within 6 months
 - You may use an EU COVID Digital Cert or an official vaccination record issued by the country you were vaccinated in
- Maximum 6 people per table
- Table service
- Closing time is 11.30pm but bars and restaurants may close earlier than that
- You must wear a mask when not at your table



WHAT TO DO FOR ENTERTAINMENT



SHOPPING

- Furnishings

- IKEA
- Dunnes
- Penneys

- Clothes

- Grafton Street
- Henry Street
- Dundrum

Don't forget your student discounts – ask for it everywhere!





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MAKING THE MOVE

Connecting Across Cultures

Louise Staunton International Student Experience Manager

18,000 students from120 countries26% international



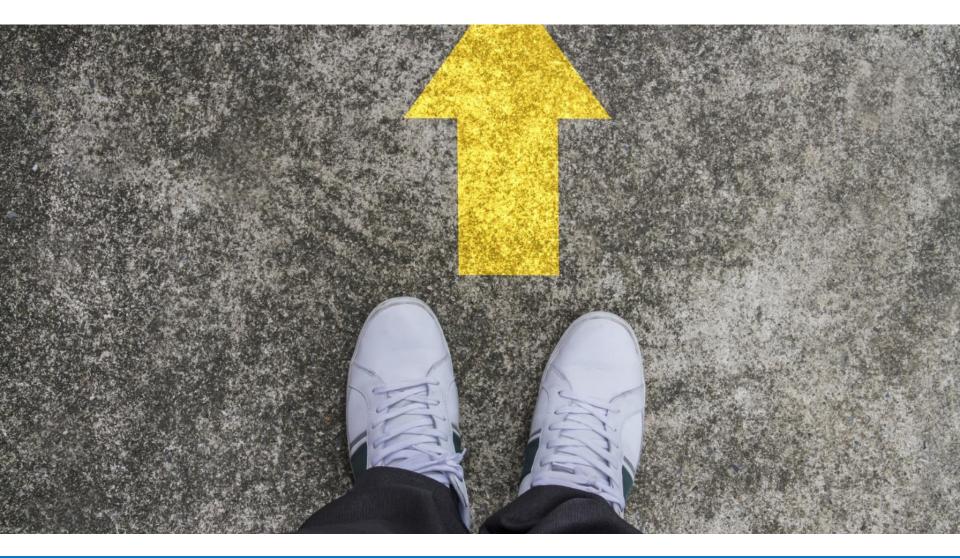
CREATE CONNECTIONS

Making connections with people from a wide range of diverse cultural and language backgrounds will help you make the most of your time at Trinity

- Feel connected Get to know each other socially through clubs/societies and during in-class activities
- Learn through sharing different experiences and viewpoints
- **Develop skills** like intercultural communication competency which are important for global graduates
- Diversity leads to creativity



FIRST STEP....YOU



Think about your own cultural comfort zone...



... And that of the people you are communicating with









NEXT STEP.... ACCLIMATISING TO A NEW CULTURE





Expectations and first impressions



Cultural differences in:

- Everyday life
- Language and communication styles
- Slang and humour



Differences in academic cultures



Culture shock and homesickness







CULTURAL DIFFERENCES IN EVERYDAY LIFE

Greetings Small talk Punctuality Socialising and role of the pub in Irish culture Humour and slagging Informal and friendly

LANGUAGE & Slang

The types of thing we say...

"Grand" "Craic" "Gas" "Howaya" "Fair play" "Yoke" "Not too bad"

Trinity slang



DIFFERENT **WAYS OF COMMUNICATING**



Informality even in formal situations

2

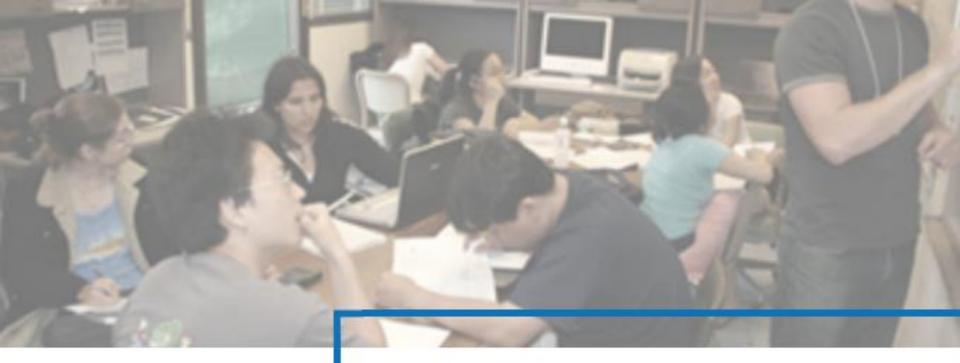
Indirect language - The Irish sometimes avoid saying "No" and being direct



Eye contact



Slang



DIFFERENCES IN ACADEMIC CULTURE

- Research-led university
- Culture of independent & self-directed learning; emphasis on critical thinking
- Lectures and understanding the role of lecturers
- Expectation of class participation and group work
- Developing reading, writing and English language skills; Academic language
- Exams and understanding the grading system

https://studentlearning.tcd.ie/international/

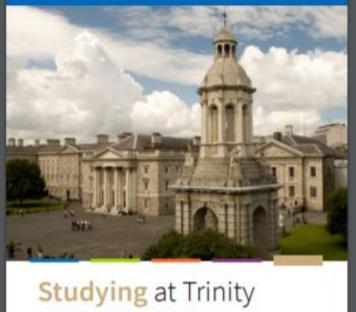


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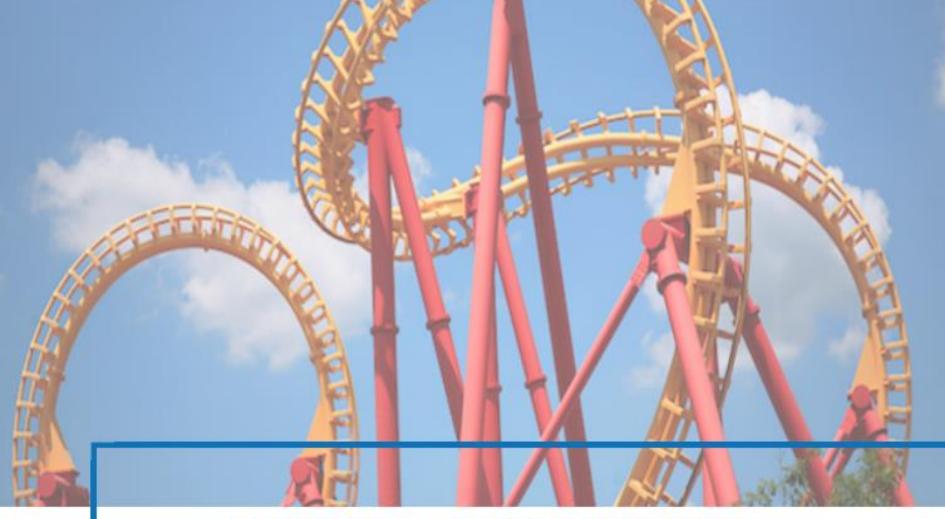
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Succeed in Your Education

www.tcd.ia/shady

www.tcd.ie/study/assets/PDF/Studying AtTrinity2021.pdf



CULTURE SHOCK AND Homesickness

COPING WITH CHANGE

AND SETTLING IN...



Talk to new friends or to Trinity staff



Get into a routine here



Get support from home... but not too much – live in Ireland's time zone, not the one back home



Take care of yourself, eat well and exercise



Take the initiative - Go out and meet Irish people - Join college clubs and societies



Immerse yourself in Irish life - read newspapers and watch Irish TV (RTÉ 1, RTE 2, TV3, TG4)





Coping with Change and Settling in...

- Be patient with yourself and with little day to day frustrations of adapting to a new place
- You will get lost, you will be confused and that's ok
- Remind yourself that you came here for a new experience and that you are learning new things every day
- Remember to breathe...



Thank You. Any questions?

Good luck with your studies and have a wonderful time at Trinity.

Email: tcdglobalroom@tcd.ie